



COVID-19 INFORMATION

We are happy to announce that our office is now fully open. We are returning to our normal office hours, resuming all types of dental care, and looking forward to seeing your smiles!

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures that we have added during this pandemic to keep patients and staff safe.

You may see some changes when it is time for your next appointment. For example:

- Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you are in the office, along with a temperature check.
- We have hand sanitizer that we will ask you to use when you enter the office.
- You may see that our waiting room will no longer offer magazines, children's toys and beverage station, since those items are difficult to clean and disinfect.
- We have installed advanced, medical-grade HEPA air purification systems in every treatment room and reception area to improve our air quality.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.
- We will ask you to wear a mask or face covering to your appointments. Please wait inside your car and call to let us know when you arrive.
- Our staff will be wearing additional PPE.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice!

Sincerely,

Dr. Tania Tran and the Team at Grove Street Family Dentistry